



WEBSITE & BOOKING TERMS AND CONDITIONS

Policy owner	Fusion Activity Clubs
Applies to	All staff, coaches, volunteers, sessional workers, contractors and relevant visitors
Effective date	August 2026
Review date	August 2027, or sooner if guidance, legislation or practice changes
Status	Public website policy

Fusion Activity Clubs is committed to providing safe, positive, inclusive and well-managed sports, activity, after-school, holiday and wraparound provision. This policy applies to all Fusion employees, coaches, volunteers, sessional workers and contractors, and should be read alongside any safeguarding, health and safety and operational procedures of the school or venue where Fusion delivers activities.

1. Scope

These terms apply to bookings made with Fusion Activity Clubs unless different written terms have been agreed with a school, trust, venue or other contracting organisation.

2. Bookings

- Places are subject to availability.
 - Parents/carers are responsible for providing accurate registration, medical, emergency and collection information.
 - Fusion may refuse or withdraw a booking where necessary for safeguarding, safety, capacity or operational reasons.
- ### 3. Payments and Cancellations
- Full payment is required at the time of booking unless otherwise agreed.
 - FUSION Activity Clubs reserves the right to cancel bookings where payment has not been received by the specified deadline.
 - Additional charges may apply for late collection of children.
 - Cancellations made more than 14 days before the start of a holiday club session will receive a full refund, less any administration fees
 - Cancellations made within 14 days of the club start date may not be eligible for a refund
 - No refunds will be issued for missed sessions, sickness, holidays, or non-attendance.
 - If FUSION Activity Clubs cancel a session, a full refund or alternative session will be arranged.



4. Health and Medical Information

Parents/carers must provide relevant information about medical conditions, allergies, SEND and other needs that may affect safe participation.

5. Behaviour

Fusion may take reasonable action where a child's behaviour presents a significant risk to themselves or others. Any decision to suspend or end participation will be proportionate and, where appropriate, discussed with the parent/carer.

6. Changes and Cancellations

Fusion may need to change or cancel sessions due to circumstances outside its reasonable control, including venue issues, severe weather, staff emergencies or safety concerns. Parents/carers will be informed through the normal booking/contact route.

7. Safeguarding

These terms do not replace Fusion's safeguarding procedures. Safeguarding concerns should be raised immediately through the safeguarding contact route.

8. Responsibility

Fusion will take reasonable steps to provide safe and appropriate activities. Participants are expected to follow safety instructions and venue rules.

Safeguarding Contact

Designated Safeguarding Lead: Jack Brown

Email: contact@fusionactivityclubs.com | Phone: 07944067309

Fusion Activity Clubs Safeguarding Contacts

Designated Safeguarding Lead: Jack Brown

Additional Safeguarding Lead: Marc May

Email: contact@fusionactivityclubs.com | Phone: 07944067309